



Burt Block Party FAQ's

Updated August 26, 2021

Due to another unfavourable weather forecast today, and the overwhelmingly positive response from last weekend's move indoors, tonight's Burt Block Party performances are moving inside to the Burton Cummings Theatre. The outdoor site will offer food trucks and a place to "chill" but for the comfort of artists and guests, all shows will be inside the theatre.

True North is pleased to welcome guests back to the Burton Cummings Theatre. We recognize that getting used to a new normal for public gatherings will take some adjustment, and for the safety of the entire community, we appreciate your adherence and understanding. Please review True North's Health & Wellness Principles and other key information below.

We are looking forward to seeing you again!

IMMUNIZATION

As per Manitoba Public Health orders, all attendees must present a Manitoba Immunization Card (physical or digital card) and photo ID to enter the event. Entry will not be permitted without these documents.

Exceptions: Canadian military personnel may present their CPHA Travel Immunization Record and COVID-19 Vaccine Record card. Out of province or country guests must present proof of vaccination (meeting Province of Manitoba requirements) and government issued ID at the Immunization Tent located at the Ellice Avenue gate.

True North employees do not have access to medical records and will be unable to resolve any errors or disputes. If you need further assistance with the Immunization Card, please review the Province of Manitoba's Immunization information [HERE](#).

FACE COVERINGS

Face coverings are required for True North employees and guests while inside the Burton Cummings Theatre and may only be removed when actively eating or drinking. When outdoors, face coverings may be removed. Guests are highly encouraged to wear masks during entry (outdoors) to the event and when interacting with employees.

100 % SYMPTOM FREE

Please complete the [Manitoba COVID-19 screening tool](#) before arriving and do not come to the event if you have any symptoms of COVID-19.

MOBILE TICKETING

Only mobile tickets will be used for entry. Tickets can be managed through the [Ticketmaster mobile app](#) or online at [Ticketmaster.ca](#).

ENHANCED CLEANING & DISINFECTION

True North is committed to rigorous cleaning and disinfection protocols, following guidelines from Manitoba Health. High-touch surfaces will be disinfected regularly, and hand sanitizer stations will be located throughout the event site.

CONTACTLESS PAYMENT

To reduce touchpoints between guests and employees and provide a faster payment experience, True North strongly encourages guests to use tap technology for all transactions. ATM's will not be available on site. Cash will be accepted, but guests should prepare for designated lines and or longer wait times.

TIMELINES

Gates open: 5:15 PM

Ila Barker: 5:35PM

The Sorels: 6:10PM

Headpins: 6:55PM

Honeymoon Suite: 8:00PM

Streetheart: 9:30PM

Approximate end time: 11:00PM

(subject to change)

ADDITIONAL FAQ's

Where do I enter the event?

Entry for ticket holders is available through the gates located at Ellice Avenue and Notre Dame Avenue as well as at Smith Street and Ellice Avenue. VIP guests should also check in at the VIP table located at the Smith Street and Ellice Avenue entrance. If you need to buy tickets, the box office is located at the Smith Street and Ellice Avenue entrance.

Where can I find parking?

There is a variety of parking spaces near the Burton Cummings Theatre. We recommend visiting the Downtown Winnipeg BIZ parking information located [HERE](#).

Will there be an area to secure my bike?

We are pleased to offer a fully secured and complimentary bike valet service located on the corner of Notre Dame Avenue and Donald Street.

Where can I purchase tickets or get assistance with my ticket?

The Box Office is located at the Ellice Avenue gate and will open at 5:00PM. Tickets will be available to purchase subject to venue capacity.

What seating is available?

This is a general admission event. Seating in the theatre will be available on a first come, first served basis. For those who wish to have seating on the floor, a wristband will be issued on a first come, first served basis. Outdoors, seating options such as picnic tables and stand up bar tables will be available. VIP guests will have reserved seats at the front of the first balcony (best seats in the house!).

Is there an area I can check items?

We are not offering a coat or item check for this event. Guests will be responsible to keep personal items with them at all times.

What is available for food and beverage?

Local food trucks, light concession snacks, non-alcoholic and alcoholic drinks will be available. Please remember to bring your contactless payment! Outside food and beverage is not permitted. A regularly sanitized water fountain will be available inside the theatre.

Will there be concert merchandise available?

Artist merchandise will be available just outside the entrance to the Burt.

What items can or can't I bring to the Burt Block Party?

Permitted:

- Bags no larger than 14"x14"x6" - please note there is no bag or item check on site, bags larger than this will need to be returned to vehicle or other location
- Please don't forget your face covering.

Not Permitted

- Bags larger than 14"x14"x6"
- Outside food and beverage
- Coolers, lawn chairs, tarps or blankets
- Pets (service animals only)
- Knives or other weapons
- Any object deemed to potentially pose a risk and is at the discretion of True North

Is there a smoking area?

A smoking area will be available on the event site.

Can I leave and re-enter the event?

Re-entry is not permitted.

Can I use cash to purchase items?

Guests are encouraged to use debit or credit cards via tap technology. ATM's will not be available on site. Cash will be accepted, but guests should expect designated cash lines and longer wait times.

Is the event wheelchair accessible?

Yes. Please speak to one of our team members on site for additional assistance.

After the event, are there safewalks available?

We encourage our guests to download the Downtown Community Safety Partnership App for Courtesy Walks and other safety tips. Please visit their website [HERE](#).

If you require further information before the event, please email us at info@tnse.com. Once on site, please speak to any of our team members, we are very excited to assist you!